

ADDENDUM 1
Managed Network Security Services Provider 23029
Issued Date: January, 17, 2023
Addendum Date: January 20, 2023

This Addendum provides answers to bidder questions regarding the Managed Network Security Services Provider RFP 23029 issued January 17, 2023.

Questions from Bidder:

1. Is NTT or another vendor currently managing your SentinelOne platform? As an MSSP Partner, we do offer the management of the SentinelOne console which would allow our security analysts the ability to isolate and analyze malicious activity. Would this be something of interest over the next 1-3 years?
 - Answer: We manage it ourselves through N-Able N-Central. That's something we could explore but it should not be included in this proposal.
2. Do you currently have a SIEM in place? If so, which technology are you leveraging?
 - Answer: We only have the IDS appliance that NTT monitors. It monitors logs from our ASAs and also monitors inbound and outbound traffic via a monitoring port in our DMZ.
3. As a requirement, you talk about 'forensic capabilities and incident response services'. As an MSSP partner, we do offer IR Retainers that encompass these services. Would this be something of interest over the next 1-3 years?
 - Answer: We only require that the company have the capability to provide the service. It isn't something we have the need for now.